

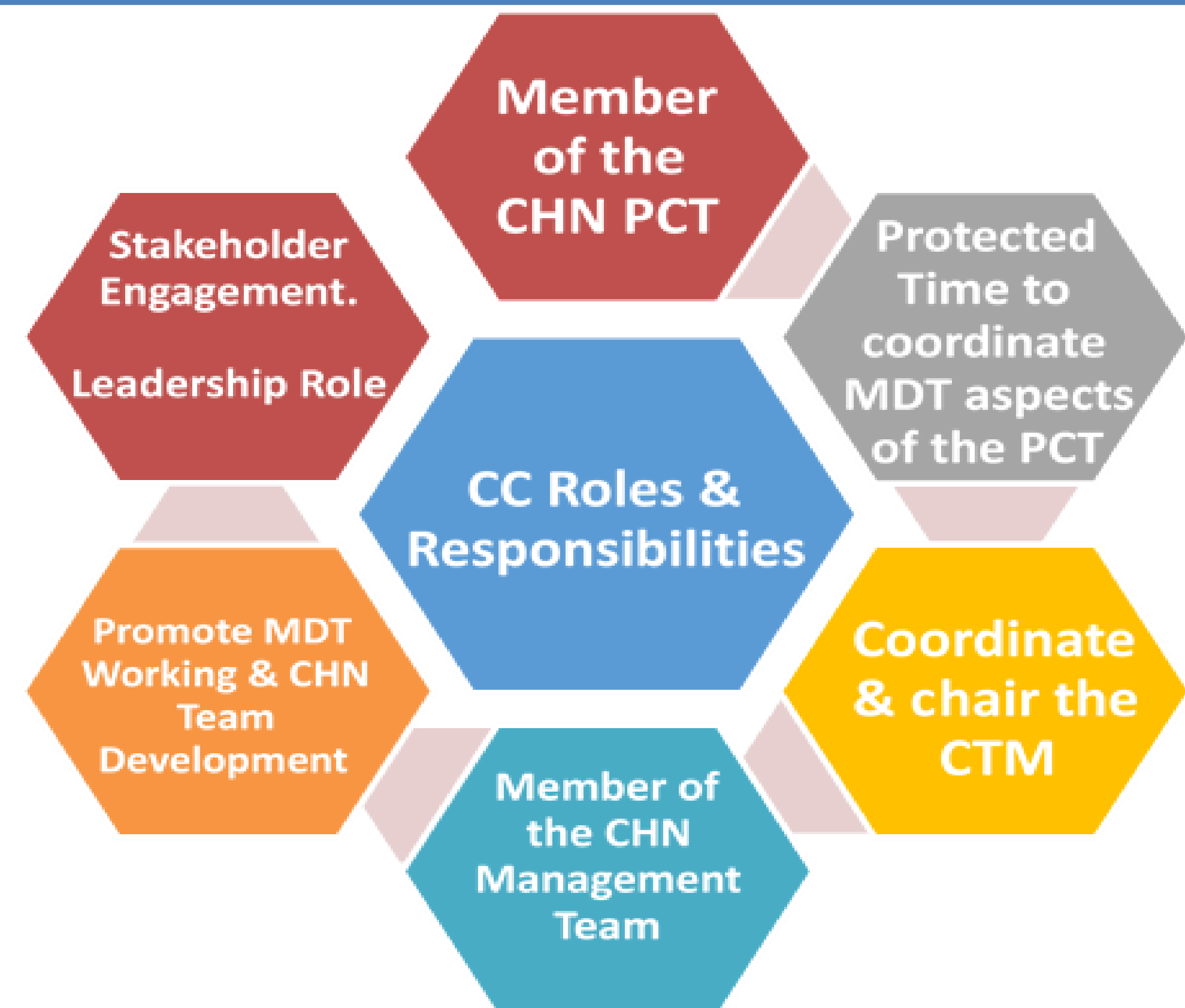


Overview of the Clinical Coordinator Role in Community Healthcare Networks in Dublin South, Kildare & West Wicklow Community Healthcare

Eimear Noonan CHN2 Manager & Laura Dunne CHN13 Manager

Background and Context

- A key component of the Community Healthcare Network (CHN) model is to appoint a Clinical Coordinator (CC).
- This new and developmental role is pivotal to coordinate the multidisciplinary aspects of the Primary Care Team's (PCTs) activities including chairing the Clinical Team Meetings (CTMs).
- A need was identified by CHN Managers in agreement with CCs across DSKWW CH to establish a CC peer support forum.



DEFINE

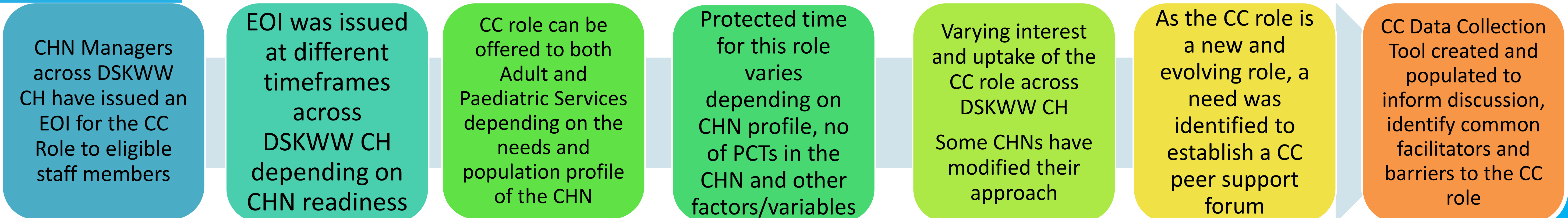
Aims and Objectives

1. Provide an overview of the current status of the CC role across DSKWW CH
2. Establish a CC Peer Support Forum



DESIGN

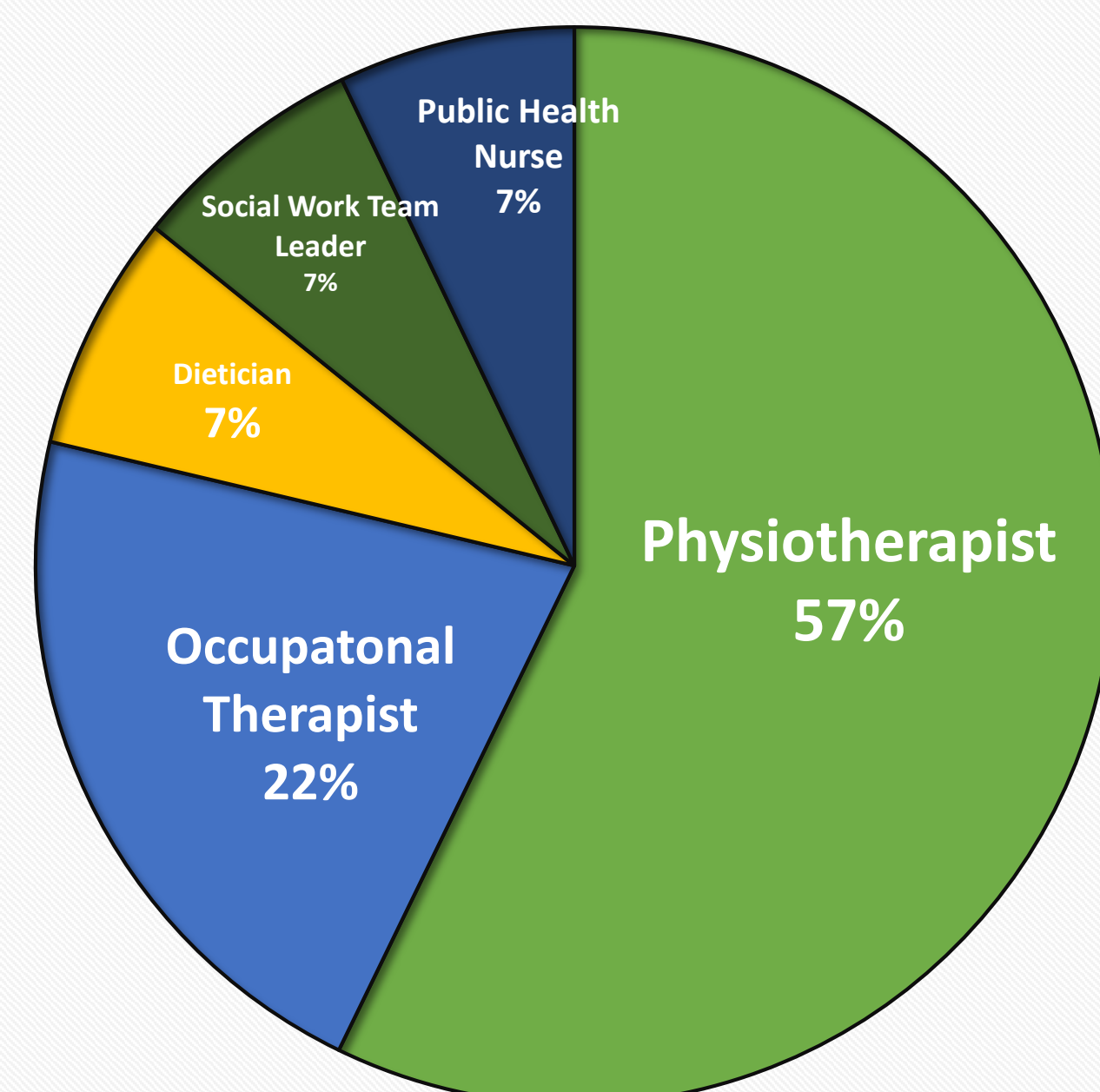
Methodology, Planning, Process and Progress



DATA

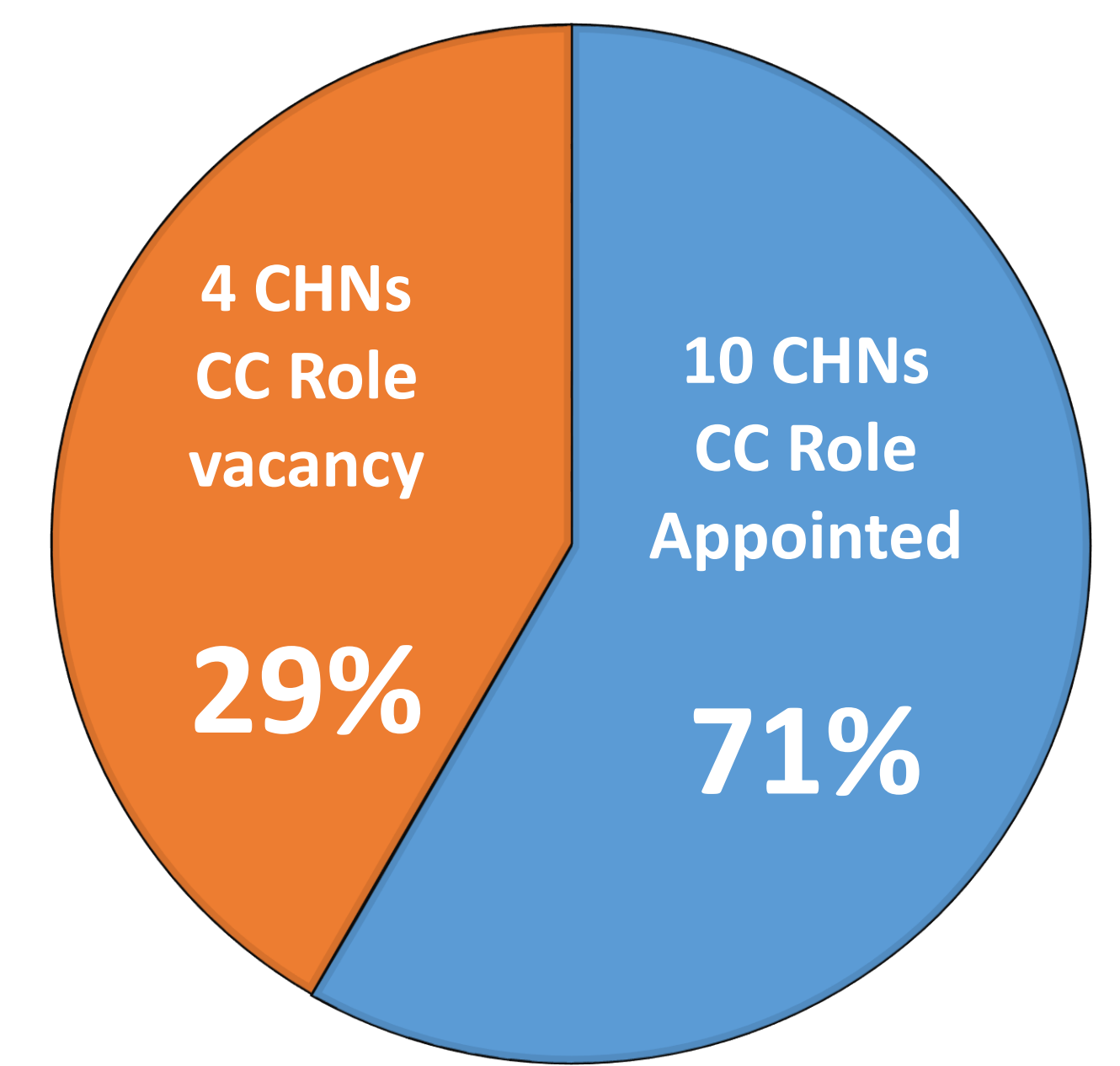
CTMs are operational in 100% of the CHNs

Background Disciplines in the CC Role:



WTE Allocation for the CC Role varies from 0WTE up to 0.6WTE

% of CHNs with a CC in Post:



DELIVER

Discussion and Conclusion

1. 100% of the CHNs have issued an EOI for the CC Role
2. Every CHN is striving to incorporate the CC role into their CHN. This is a work in progress and dependent on various factors and variables
3. The CC Peer Support Forum is in its infancy and development. Feedback to Date: "I find the CC Peer Support Meetings very valuable", "An opportunity for Information, learning and resource sharing is really beneficial in this new role"

Reflections, Key Learnings and Next Steps

Key Enablers

- CC Role building good relationships with PCT colleagues
- Staff Engagement and Attendance at CTM
- Admin Support at CTM
- GP Lead in post in 9/14 CHNs to integrate with PC GP colleagues

Key Challenges

- Full Recruitment of Clinical Coordinator (CC) across DSKWW CH
- Reduced Staffing Resources
- Poor referral rates to some CTMs
- GP Attendance and Engagement
- GP Lead post vacant in 5/14 CHNs

Next Steps:

- Strive for full recruitment of CC role
- Continue and progress learning and sharing of knowledge through CC peer support forum
- Establish learning and development needs for CC role and implement
- Healthlink referrals directly into CTMs
- CTM suite of KPIs

